

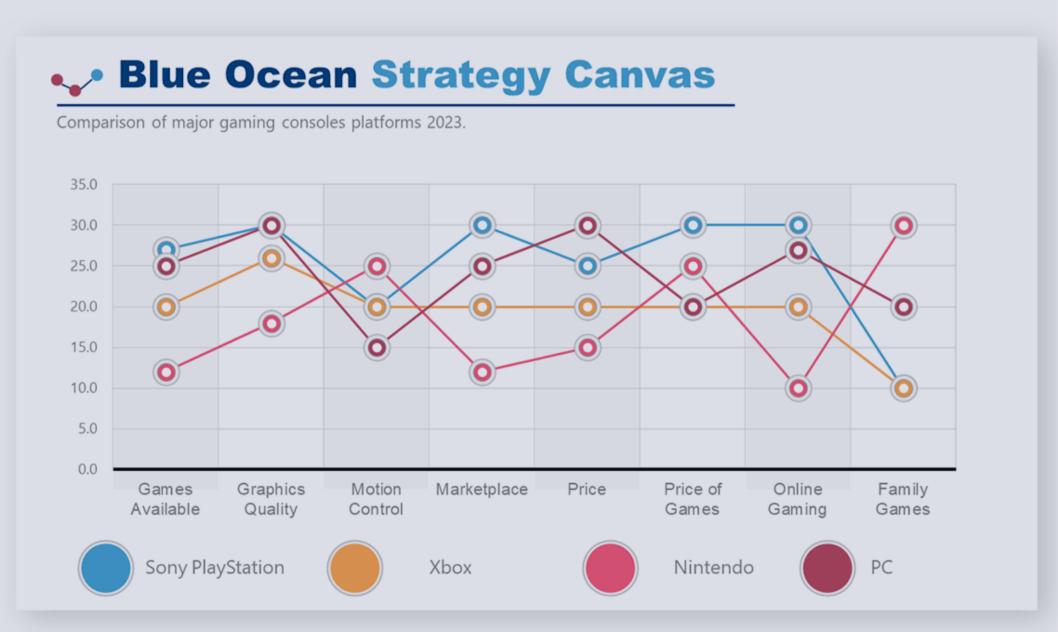
Red Ocean Strategie vs. Blue Ocean -Strategie

RED OCEAN STRATEGY

BLUE OCEAN STRATEGY

Compete in existing market space	Create uncontested market space
Beat the competition	Make the competition irrelevant
Exploit existing demand	Create and capture new demand
Make the value-cost trade-off	Break the value-cost trade-off
Align the whole system of a firm's activities with its strategic choice of differentiation or low cost	Align the whole system of a firm's activities in pursuit of differentiation and low cost

Strategie-Leinwand



SLIDEMODEL.COM

Vier-Aktionen-Framework

RAISE

Which factors should be raised well above the industry's standard?

ELIMINATE

Which factors that the industry has long competed on should be *eliminated*?







CREATE

Which factors should be created that the industry has never offered?

REDUCE

Which factors should be reduced well below the industry's standard?

Sechs-Pfade-Analyse

	Head-to-Head Competition	Blue Ocean Creation		
Industry	Focuses on rivals within its industy	Looks across alternative industries		
Strategic Group	Focuses on competitive position within strategic group	Looks across strategic groups within industry		
Buyer Group	Focuses on better serving the buyer group	Redefines the industry buyer group		
Scope of Product or Service Offering	Focuses on maximizing the value of product and service offerings within the bounds of its industry	Looks across to complementary product and service offerings		
Functional- emotional Orientation	Focuses on improving the price performance within the functional-emotional orientation of its industry	Rethinks the functional- emotional orientation of its industry		
Time	Focuses on adapting to external trends as they occur	Participates in shaping external trends over time		

Buyer Utility Map

The Six Stages of Buyer Experience Cycle

	Purchase	Delivery	Use	Supplements	Maintenance	Disposal
Productivity						
Simplicity						
Convenience						
Risk Reduction						
Fun & Image						
Environmental Friendliness						

Current Industry Focus

Blue Ocean Offering

Erkundung nicht-kundenorientierter Märkte

The Three Tiers of Noncustomers of the Traditional CRM Software Industry



"The Three Tiers of Noncustomers" © Chan Kim and Renée Mauborgne, Blue Ocean Shift: Beyond
Competing – Proven Steps to Inspire Confidence and Seize New Growth



